

How to become a Member

1. Membership to TradeMate is open to BOC customers who have an active gas account
2. Applicants to be a resident of Australia or New Zealand.
3. BOC has the right to accept or reject Membership at its sole discretion.
4. You can only register in one name and have one membership.

Terms and Conditions:

1. Membership is subject to BOC's existing Terms and Conditions.
2. TradeMate is exclusive to BOC Ltd. BOC owns the copyright in the TradeMate Loyalty programme.
3. To become a TradeMate Member applicants must have an active BOC Gas Account, purchase through a G&G or receive direct delivery from a BOC plant.
4. TradeMate Members will receive a level 1 discount off BOC safety and equipment products. This will be available through any Gas and Gear centre or BOC direct delivery.
5. There are no credits linked to this programme to be redeemed against product or as cash.
6. TradeMate Members can view their account details by logging onto www.boc.com.au. First time users will need to register before logging in.
7. BOC may in addition to the discount make special offers to some or all TradeMate Members from time to time.

These offers may include additional terms and conditions.

8. Some TradeMate Members may be ineligible to participate in special offers because of the company's industry segment or purchasing history. It is at BOC's sole discretion whether to issue you with a special offer.
9. To redeem a special you must go to a BOC Gas and Gear and present your TradeMate card.
10. All special offer values are inclusive of GST where applicable and are quoted in Australian dollars in Australia or New Zealand dollars in New Zealand.
11. TradeMate cards, special offers and discounts are non-transferable and are not redeemable for cash.
12. All special offers must be redeemed on the dates specified in additional terms and conditions.
13. All special offers are subject to availability, which may vary between Gas and Gear centres. BOC is not responsible if a special offer is not available on the day you come to redeem your special offer.
14. If you lose or no longer possess your TradeMate card please call BOC on 131 262 and provide them with your contact details. BOC will check the TradeMate Programme database for your Membership. Providing you are an active trading Member on the TradeMate Programme database we will replace your card. If BOC is unable to confirm that you are an active trading Member on the TradeMate Programme database, you are required to reapply by completing an application form.
15. BOC accepts no responsibility for any SMS, email or other mail not received by Members or for any delay in delivery due to technical disruptions or for any other reason.

16. Members must not provide false or misleading information to BOC and must not alter, reproduce, disclose or in any way interfere with the details of other Members.
17. BOC reserves the right at its sole discretion to disqualify or suspend Members who do not comply with these Terms & Conditions and may do so without notice to that Member.
18. Otherwise BOC reserves the right at its sole discretion to change these terms and conditions, the terms of any of its special offers or the Programme at any time without notice to you other than a general notice displayed at www.boc.com.au
19. The cancellation, use and disclosure of personal information is governed by BOC's Privacy Policy. You hereby authorise BOC to disclose your information to BOC Partners, related companies of BOC's and to other parties for the sole purpose of operating and maintaining the TradeMate Programme.
20. If a TradeMate Member has not purchased gas within a period of twelve months, BOC reserve the right to cancel the member's TradeMate membership and all entitlements will lapse. Where possible the member will be informed before the account closes.
21. BOC endeavours to ensure that the personal information it holds is accurate, complete and upto-date. Personal information BOC uses is only to communicate with members and to provide members with offers that we feel you may be interested in. Your personal information is kept on a secure server and will not be provided to third parties except in accordance with the Terms & Conditions or with your express permission. Should you wish to receive a copy of the privacy policy, please email us at contact@voc.com